

SCC eFile	2012 ANNUAL REPORT COMMONWEALTH OF VIRGINIA STATE CORPORATION COMMISSION	212541399				
<div style="display: flex; justify-content: space-between;"> <div style="width: 60%;"> <p>1.) CORPORATION NAME: NCO Customer Management, Inc.</p> <p>2.) VA REGISTERED AGENT NAME AND OFFICE ADDRESS: CT CORPORATION SYSTEM 4701 COX RD STE 301 GLEN ALLEN, VA 23060-6802</p> <p>3.) CITY OR COUNTY OF VA REGISTERED OFFICE: HENRICO COUNTY</p> <p>4.) STATE OR COUNTRY OF INCORPORATION: PA</p> </div> <div style="width: 35%;"> <p>DUE DATE: 12/31/2012</p> <p>SCC ID NO: F1652678</p> <p>5.) STOCK INFORMATION</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">CLASS</td> <td style="width: 50%;">AUTHORIZED</td> </tr> <tr> <td>COMMON</td> <td>1,000</td> </tr> </table> </div> </div>			CLASS	AUTHORIZED	COMMON	1,000
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COMMON	1,000					
<p>6.) PRINCIPAL OFFICE ADDRESS:</p> <p style="text-align: center;">ADDRESS: 507 PRUDENTIAL RD</p> <p style="text-align: center;">CITY/ST/ZIP: HORSHAM, PA 19044</p>						
<p>7.) DIRECTORS AND PRINCIPAL OFFICERS: All directors and principal officers must be listed. An individual may be designated as both a director and an officer.</p>						
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; vertical-align: top;"> NAME: Ronald A Rittenmeyer TITLE: President/CEO ADDRESS: 507 PRUDENTIAL RD CITY/ST/ZIP/CO: HORSHAM, PA 19044 </td> <td style="width: 5%; text-align: center; vertical-align: middle;"> <input checked="" type="checkbox"/> </td> <td style="width: 40%; text-align: center; vertical-align: middle;"> OFFICER <input type="checkbox"/> DIRECTOR </td> </tr> </table>			NAME: Ronald A Rittenmeyer TITLE: President/CEO ADDRESS: 507 PRUDENTIAL RD CITY/ST/ZIP/CO: HORSHAM, PA 19044	<input checked="" type="checkbox"/>	OFFICER <input type="checkbox"/> DIRECTOR	
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NAME:	James C Gari	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
TITLE:	SVP Corp Financ		
ADDRESS:	507 Prudential Road		
CITY/ST/ZIP/CO:	Horsham, PA 19044		
NAME:	Lloyd J Cochran	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
TITLE:	SVP CFO-CRM		
ADDRESS:	507 Prudential Road		
CITY/ST/ZIP/CO:	Horsham, PA 19044		
NAME:	Mark E McDermott	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
TITLE:	SVP IT CRM		
ADDRESS:	507 Prudential Road		
CITY/ST/ZIP/CO:	Horsham, PA 19044		
NAME:	Julie S Fogarty	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
TITLE:	ASST SECRETARY		
ADDRESS:	507 Prudential Road		
CITY/ST/ZIP/CO:	Horsham, PA 19044		
NAME:	Sharon K. Abbott	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
TITLE:	ASST SECRETARY		
ADDRESS:	507 Prudential Road		
CITY/ST/ZIP/CO:	Horsham, PA 19044		
NAME:	Ralph Cotton	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
TITLE:	VP TAX		
ADDRESS:	507 Prudential Road		
CITY/ST/ZIP/CO:	Horsham, PA 19044		
NAME:	Mike Bevilacqua	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
TITLE:	VICE PRESIDENT		
ADDRESS:	507 Prudential Road		
CITY/ST/ZIP/CO:	Horsham, PA 19044		
NAME:	Bill Fisher	<input checked="" type="checkbox"/> OFFICER	<input type="checkbox"/> DIRECTOR
TITLE:	VICE PRESIDENT		
ADDRESS:	507 Prudential Road		
CITY/ST/ZIP/CO:	Horsham, PA 19044		
I AFFIRM THAT THE INFORMATION CONTAINED IN THIS ELECTRONIC REPORT IS ACCURATE AND COMPLETE AS OF THE DATE BELOW AND THAT I AM LEGALLY AUTHORIZED TO SIGN THIS REPORT.			
/s/ Tom Arnst	Tom Arnst, EVP/CAO/SEC	10/26/2012	
SIGNATURE OF DIRECTOR/OFFICER LISTED IN THIS REPORT	PRINTED NAME AND CORPORATE TITLE	DATE	
It is a Class 1 misdemeanor for any person to sign a document, which includes this electronic record, that is false in any material respect with the intent that the document be delivered to the Commission for filing.			